

Return Merchandise

Name: _____

Order #: _____

Email: _____

EMAIL
EleventhKarma@gmail.com

FOR RETURNS

Quantity	Item #	Description
2	K720	Grey Sample Product Description Size Medium

Reason for Return:

- Incorrect size from order
- Incorrect color from order
- Incorrect item sent
- Damaged Product
- Other _____

Please email us (at EleventhKarma@gmail.com Subject: RETURN) with your concerns, before resending your item(s), to avoid delays.

After you have mailed your item(s), to returns, an email will be sent promptly upon delivery to rectify your dissatisfaction with the best solution!

At this time, we do not offer refunds. If you're not satisfied with your purchase you have seven days from the delivery date to return the item for store credit.

Pack your merchandise securely in the original product packaging. Please note that all items must be returned in original condition with tags attached.

Be sure to include a copy of reason for return form with your return.

Keep the return tracking number for your return package to monitor delivery status. We are not responsible for lost or stolen packages.

Please note return exclusions:

- Incorrect size selection *by the customer*
- Items not returned in original packaging
- Items not returned in original condition
- Items that have been laundered
- Panties/Hosiery
- Items with tags removed
- Items that smell of marijuana/cigarette smoke, body odor or perfume
- Items that have lotion or body glitter on them
- Items that have animal/pet hair on them
- Items that are soiled or stained
- Clearance items
- Items marked final sale

The above items are not eligible for returns and will be discarded or returned to the customer at the customer's expense.

An additional copy of this form can be found on www.TiaBenie.com/Shipping-&-Returns

